

## REGULAR MEETING

September 19, 2007

The regular meeting of the London Public Library Board was held on the above date in the Friends of the London Public Library Board Room at 5:30 p.m. with the following present:

- From the Board S. MacDonald (Chair), G. Barber, N. Branscombe, J. Colwell, J. Deslippe, J. Lubell, J. Morgan, J. Tilley and D. Winninger;
- Senior Management: A. Baker, A. Becker, S. Hubbard Krimmer, B. Jessop, M. Mitchell, L. Sage, T. Travers, N. Ward, M. Wilkinson;
- Guests: Students from the Faculty of Media and Information Studies, University of Western Ontario; J. Lambe, D. Menard, S. O'Neill, M. Queale and C. Sullivan, Friends of the London Public Library; P. Griffith, S. Trosow;
- Minutes taken by: J. White.

APOLOGIES – none

### L07/37 WELCOME

Ms. MacDonald welcomed guests to the meeting along with students from the Faculty of Media and Information Studies.

### L07/38 DISCLOSURES OF INTEREST - none

### L07/39 CHANGES TO AND ADOPTION OF AGENDA

It was MOVED by Councillor Winninger and seconded by Ms. Deslippe that the agenda be adopted.

CARRIED

### L07/40 PRESENTATIONS AND DELEGATIONS

Ms. MacDonald welcomed The Friends of the London Public Library to the meeting. Ms. O'Neill and Ms. Sullivan, Co-Presidents and Mr. Queale, Treasurer presented a cheque to the Library Board for \$50,000 for value-added enhancements. They invited everyone to the Annual Booksale, October 19-21 at the Western Fairgrounds.

Mr. Menard, Booksale Coordinator and Mr. Lambe, Booksale Warehouse Manager introduced Ms. Heather Gingrich of Yale Industrial Trucks recognizing their donation of the use of a forklift for the Annual Booksale. A plaque was presented to Ms. Gingrich.

Mr. Pollock of Partners Dedicated Transport was unable to attend the Board meeting but on behalf of the Library Board and Friends, Mr. Lambe presented a plaque for their donation of a transport truck and driver. They also thanked other members of the Friends for their hard work during the booksale.

It was MOVED by Mr. Morgan and seconded by Mr. Colwell that the Donation of \$50,000 from the Friends of the London Public Library be allocated as outlined in Appendix I of the report, Friends of the London Public Library Donation – September 19, 2007.

CARRIED

Ms. MacDonald thanked everyone for their generous contribution.

L07/40.1 Peter Griffith

Mr. Griffith is a past library trustee serving on three Library Boards. He is opposed to filtering and provided information on current filters, their usefulness and problems and general comments on the filtering issue.

He searched the word 'marijuana' on a filtered computer and provided information regarding Netsweeper categorization. He stated that there is a lack of accountability in the categorization process because the Board is not aware of the day to day operations of Netsweeper.

Ms. MacDonald thanked Mr. Griffith for his presentation.

L07/40.2 Sam Trosow

Mr. Trosow stated that he is opposed to filtering and provided comments on the Internet Filtering Community Forum held September 13<sup>th</sup>, 2007. He also commented that he had previously made an MFIPPA request to the Library Administration.

Mr. Trosow addressed three areas in which he has concerns: the LPL Internet filtering review process, transparency and the **Charter of Rights and Freedoms**. He stated that the review process needed to be handled as a research project and include the exploration of various alternatives, such as space planning, area dividers and privacy screens. He questioned library transparency/accountability in contracting out core library functions to a company without accessing the information used for classification. Mr. Trosow also discussed the **Charter of Rights and Freedoms**, making reference to the legal decision in regards to Criminal Code obscenity provisions (Little Sisters Book and Art Emporium vs. Canada).

Ms. MacDonald thanked Mr. Trosow for his presentation.

L07/41 APPROVAL OF MINUTES

It was MOVED by Councillor Winninger and seconded by Controller Barber that the minutes of June 20,2007 (L07/28-L07/36) be approved.

CARRIED

L07/42

REPORTS FROM COMMITTEES, MEMBERS, AND STAFF REQUIRING BOARD ACTION

Presentation – Lou Erdelyi, Chief Technical Officer, Netsweeper

Understanding the Netsweeper System

Mr. Erdelyi's powerpoint presentation is attached for the information of Board members.

Board members discussed the following:

- Categorization difficulties
- Netsweeper versus an open-source system
- Overblocking of sites
- Refreshing sites every 30 days when site is accessed

At 7:20 p.m., Ms. Deslippe left the meeting.

Ms. MacDonald thanked Mr. Erdelyi for providing filtering information to Board members.

L07/42.1

Internet Filtering Pilot Project Update  
Internet Policy Review Project: Monitoring Report

This report included information on activities of the Monitoring Team, workstation positioning, privacy screens, exposure to inappropriate images, feedback, blocked sites, public feedback process and internet filtering in other public libraries.

Board members discussed key measurements, complaints and the ultimate goal to make the Library an inviting, welcoming and safe environment for everyone.

The number of filtered and unfiltered computers in all locations was discussed. A balance must be maintained between intellectual freedom and the protection of children.

It was MOVED by Councillor Branscombe and seconded by Mr. Colwell that the report, Internet Policy Review Project: Monitoring Report be received.

CARRIED

L07/42.2

Internet Service: Background Report

It was MOVED by Councillor Branscombe and seconded by Mr. Colwell that the report, LPL Internet Service: Background Report be received.

CARRIED

L07/42.3

MOTION OF WHICH NOTICE HAS BEEN GIVEN

Board members discussed the pros and cons of continuing the Internet Policy Pilot Project. It was clarified that the purpose of the pilot project is to test and learn. Statistics and feedback from the community along with a

recommendation will be presented to the Board at the November 21<sup>st</sup>, 2007 meeting. There was a suggestion to change the percentage of filtered versus unfiltered machines before the end of the pilot project in order to test the change.

It was MOVED by Councillor Branscombe and seconded by Controller Barber that the motion from the May 16<sup>th</sup>, 2007 Library Board meeting be rescinded:

*"It was MOVED by Mr. Colwell and seconded by Ms. Deslippe that the implementation of the Internet Policy Project Plan be approved."*

DEFEATED

L07/42.4 Service Excellence Update: Youth & Children's Services and Serving Diverse Community Needs

A report was prepared on Children's and Youth Services Initiatives and Diversity Initiatives at London Public Library.

Ms. Lubell commended Library Staff on the number of partnerships with other organizations within the City.

It was MOVED by Councillor Branscombe and seconded by Ms. Lubell that the report, Service Excellence Update, be received.

CARRIED

L07/42.5 Marketing Update and New Website Preview

Ms. Sage provided information on the rebranding process, navigational signage, "My Library" campaign and the new London Public library website which will launch on September 25<sup>th</sup>, 2007. She thanked the members of the Website Advisory Team for their tireless work: Lisa Manax Skikos, Dave Mitchell, David Caloren, Anya Hleba, Steve Mahler, Sarah Mariendfeldt and Chris Smith.

At 8:55 p.m., Ms. MacDonald relinquished the Chair to Councillor Winninger.

It was MOVED by Controller Barber and seconded by Councillor Branscombe that the report, Marketing Update and New Website Preview be received.

CARRIED

L07/42.6 Financial Statements to August 31, 2007

Ms. Jessop reported that there are no significant concerns related to the variances.

It was MOVED by Councillor Winninger and seconded by Councillor Branscombe that Financial Update – Financial Statements to August 31, 2007 be received.

CARRIED

At 9 p.m., Ms. MacDonald entered the meeting and resumed the Chair.

L07/42.7 Delegation Policy & Processes Review

It was agreed that the Library's existing Library Delegation Policy and Processes should be reviewed and updated. Ms. MacDonald and Councillor Branscombe will provide input.

It was MOVED by Controller Barber and seconded by Councillor Branscombe that as part the London Public Library governance review, the Library Board should review and revise our existing Library Delegation Policy and Processes to ensure that they provide a fair and constructive process for community participation in policy review and in decisions related to the budget and library services to the community and that this policy be presented at the November 21, 2007 meeting.

CARRIED

L07/43 CONSENT ITEMS

It was MOVED by Councillor Winninger and seconded by Mr. Colwell that the following consent items be received:

Events of Interest to Library Board Members  
Press Clippings  
Email from Stephen Buick regarding "Harry and the Potters" program.

CARRIED

At 9:06 p.m, the meeting entered in-camera session. At 9:07 p.m., the meeting resumed.

L07/43.1 Western Fair Association

Mr. Morgan stated that the Western Fair Association is currently soliciting input from its members. If any Board members have any comments related to any aspect of the Western Fair, Mr. Morgan would be happy to forward.

L07/43.2 Communication

Controller Barber received a communication regarding the Library not being open on Sundays during the summer.

ON MOTION, the meeting adjourned at 9:10 p.m.

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Chair

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Secretary