



REPORT TO THE LIBRARY BOARD

MEETING DATE: October 17 2007

Session:	Public Session
Subject:	Masonville Branch Library: Capital Refresh
Prepared By:	Anne Becker, Margaret Mitchell, Nancy Ward, Trina LeReverend
Presented By:	Margaret Mitchell
Purpose of Report:	For Receipt and Information Only <input checked="" type="checkbox"/>

Recommendation

It is recommended that this report be received.

Issue / Opportunity

The Masonville Branch Library is undergoing a refresh, after 12 years of intensive use. The physical environment will be revamped and the space reorganized in order to provide an enhanced customer experience.

Background & Review

The Masonville Branch Library was built in 1995 to service a growing North London community. Over the past 12 years, Masonville Branch has served nearly 2.5 million visitors and is one of London Public Library's busiest branches. Customers we serve include:

- caregivers and children attending story times,
- families participating in our Summer Reading Program,
- newcomers attending ESL Book Clubs,
- seniors enjoying technology classes,
- community members enjoying programs and events such as art classes, yoga lessons and lecture series.

The branch offers:

- access to technology
- current adult and children's collections in many formats
- excellent information and readers' advisory services
- meeting space for community use, rentals and art exhibits.

This welcoming destination has provided many valuable experiences for the community and the community is very proud and appreciative of this branch.

Scope of Work

The refresh includes improvements such as fresh paint, flooring and furniture, new directional signage, revamped customer service areas, rearranged collections and shelving, a new Teen Annex, Discovery Place, plus many new and exciting items, including display furniture. A new service desk will be constructed to provide better customer service, including self check options, as well as ergonomic advantages for the staff.

Budget & Sources of Funding

The estimated budget for this project is \$146,000

Sources of funding include:

As of Sept 30th, the community has raised over \$5,000 towards the fundraising goal.

Temporary Closure

To assist in managing the costs and staying within the budget allocated for contracted work, the Masonville Branch will be closed to the public for approximately four weeks. This time is required to complete painting including the ceiling, carpet and tile work for the floors, and construction of the service desk and book chute.

Masonville will close on Thursday, November 8th at 9 p.m. The branch will reopen to the public on Tuesday, December 11, 2007 at 9 a.m. A festive grand reopening celebration will be held on Saturday, December 15, 2007.

Service interruption details will be available to the public well in advance. Special Lending procedures have been put in place to provide as little disruption to customer service as possible. Customers will be encouraged to visit other library locations during the closure period.