

## APPENDIX F

### Staff Survey - November 2007

The addition of NetSweeper software to filter images of pornography and extreme violence has made the customer experience for library patrons using public internet workstations _____.		
answer options	Response Percent	Response Count
better	53.54%	53
the same	38.38%	38
worse	8.08%	8
Comments?		49
<i>answered question</i>		99
<i>skipped question</i>		5

I have received comments about the filtering of public internet workstations from library users that are _____.		
answer options	Response Percent	Response Count
positive (approve of filtering)	22.33%	23
negative (disagree with filtering)	11.65%	12
I have received both positive and negative comments	26.21%	27
I have received no comments	39.81%	41
Comments?		30
<i>answered question</i>		103
<i>skipped question</i>		1

As a library worker, I think that filtering public internet workstations for pornography and extreme violence is _____.		
answer options	Response Percent	Response Count
good	66.02%	68
neutral	13.59%	14
bad	20.39%	21
Comments?		45
<i>answered question</i>		103

<i>skipped question</i>	<b>1</b>
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<b>I work at the _____ branch.</b>		
<b>answer options</b>	<b>Response Percent</b>	<b>Response Count</b>
Beacock	6.67%	6
Byron	1.11%	1
Carson	1.11%	1
Central	51.11%	46
Cherryhill	4.44%	4
Crouch	1.11%	1
East London	4.44%	4
Glanworth	1.11%	1
Jalna	7.78%	7
Lambeth	1.11%	1
Landon	2.22%	2
Masonville	3.33%	3
Northridge	0.00%	0
Pond Mills	5.56%	5
Sherwood	4.44%	4
Westmount	4.44%	4
Comments?		19
<i>answered question</i>		<b>90</b>
<i>skipped question</i>		<b>14</b>

<b>answer options</b>	<b>Response Count</b>
	33
<i>answered question</i>	<b>33</b>
<i>skipped question</i>	<b>71</b>