

**From:** Susanna Hubbard Krimmer  
**To:** Stuart Clark  
**CC:** Josh Morgan; White, Jan  
**Date:** 11/23/2011 2:55 PM  
**Subject:** Re: Comment on Item 7b for Nov. Board Meeting

Dear Mr Clark:

Thanks for your e-mail regarding the introduction of a patron authentication system on the London Public publicly accessible wireless network. Specifically, thanks for your comments about the need for people who come from out of town to attend library programs and rental programs held in library space to be able to access the LPL wireless service. Our staff team will begin their work on the implementation plan in early December and they will make sure that there is a process in place to ensure access for people who attend programs at the Library.

We look forward to meeting you at the meeting on Thursday evening.

Regards, Susanna

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>>> "Stuart Clark" [REDACTED] 11/23/2011 2:05 PM >>>  
Good afternoon.

I was reviewing the agenda and noticed (and later read in local media) the LPL is proposing to introduce a patron authentication system on its publicly accessible wireless network.

I also have heard some concern in the community about the public coming to events at the library who don't have a library card will not be able to access the internet via the libraries system. There are several events I have attended and have participated in which people have come from out of town and therefore do not have a library card to access the network.

For event and meetings that the library rents space out would it be possible to generate a temporary access number for event participants to use for the duration of the event? Participants would still have to access the splash page advising them that they are governed by the Internet Services Policy.

It is my suggestion that IT services looks at this option when selecting a upgrade solution.

I plan to attend the board meeting on Thursday so please let me know if you have any questions.

Many thanks for your time

Stuart Clark