



**LONDON PUBLIC LIBRARY BOARD
REGULAR MEETING
Thursday, May 19th, 2011 5:30 p.m.
Central Library
Friends of the London Public Library Board Room
251 Dundas Street**

AGENDA

London Public Library's Vision

London Public Library is the Community Hub that strengthens individuals, families and neighbourhoods by connecting them to relevant information, collections, programs and resources.

London Public Library's Mission

We are passionate about making a difference in our community, one person at a time, by enriching lives and empowering people through relevant, accessible, high quality library services.

1. Apologies –
2. Disclosures of Interest
3. Changes to and Adoption of Agenda(s)
4. Approval of Minutes – April 28, 2011
5. Business Arising from the Minutes
6. Delegations and Presentations
 - a. Board Orientation: Service Excellence Model and Overview
7. Reports from Committees, Members and Staff Requiring Board Action
 - a. Policy Review
 - b. Balanced Scorecard Metrics 1st Quarter, 2011
 - c. 2012-2015 Service Based Budget Plan
 - d. Financial Update: Statements to April 30, 2011

8. Consent Items
 - a. Events of Interest to Library Board Members
 - b. Draft Agenda – June 23, 2011 @ Faculty of Media and Information Studies, North Campus Building, Room 296
9. Notice of Motion
10. Inquiries and Other Business
11. Report on Matters from the Executive Session
12. Adjournment

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