



**LONDON PUBLIC LIBRARY BOARD
REGULAR MEETING
Thursday, May 19, 2011 5:30 p.m.
Central Library
Friends of the London Public Library Board Room
251 Dundas Street**

AGENDA

London Public Library's Vision

London Public Library is the Community Hub that strengthens individuals, families and neighbourhoods by connecting them to relevant information, collections, programs and resources.

London Public Library's Mission

We are passionate about making a difference in our community, one person at a time, by enriching lives and empowering people through relevant, accessible, high quality library services.

1. Apologies –
2. Disclosures of Interest
3. Changes to and Adoption of Agenda(s)
4. Approval of Minutes – April 28, 2011
5. Business Arising from the Minutes
6. Delegations and Presentations
 - a. Board Orientation: Service Excellence Model and Overview
7. Reports from Committees, Members and Staff Requiring Board Action
 - a. Policy Review: Strategic Alliances Policy
 - b. Balanced Scorecard Metrics – 1st Quarter, 2011
 - c. 2012 LPL Operating Budget Target and Guiding Principles
 - d. Financial Update – Financial Statements to April 30th, 2011
8. Consent Items
 - a. Events of Interest to Library Board Members
 - b. Draft Agenda – June 23rd, 2011 @ Faculty of Information and Media Studies

c. Letter from Urban League of London regarding Green Brick award. (May 2, 2011)

9. Notice of Motion

10. Inquiries and Other Business

11. Report on Matters from the Executive Session

12. Adjournment