

REGULAR MEETING

November 26, 2009

A meeting of the London Public Library Board was held on the above date in the Friends of the Library Board Room, Central Library at 5:35 p.m. with the following present:

From the Board: S. MacDonald (Chair), D. Winninger (Chair - later), G. Barber, N. Branscombe, J. Colwell, G. Leckie, J. Morgan and J. Tilley;

Senior Management: S. Hubbard Krimmer, A. Baker, N. Collister, M. Mitchell, C. Nurse, T. Travers and M. Wilkinson:

Other Staff: S. Andrews;

Guests: Carmen Sprovieri, Students from the Faculty of Information and Media Studies, U.W.O.; Vito Norejko;

Minutes taken by: J. White.

APOLOGIES - Ms. Lubell

DISCLOSURES OF INTEREST – none

L09/65 WELCOME

Ms. MacDonald welcomed Ms. Sprovieri and students from the Faculty of Information and Media Studies at U.W.O.

L09/66 CHANGES TO AND ADOPTION OF AGENDA/APPROVAL OF IN-CAMERA AGENDA

An amendment was made to numbering in L09/61.

It was MOVED by Mr. Colwell and seconded by Councillor Branscombe that the public agenda be adopted as amended.
CARRIED

It was MOVED by Mr. Morgan and seconded by Controller Barber that the in-camera agenda be adopted.
CARRIED

L09/67 APPROVAL OF MINUTES

It was MOVED by Mr. Colwell and seconded by Controller Barber that the minutes of October 22, 2009 (L09/57-L09/64) be approved as amended.

CARRIED

L09/68 BUSINESS ARISING FROM THE MINUTES

H1N1 Pandemic Plan

Ms. Baker reported that absenteeism is being tracked on a daily basis and is currently very low for Library staff members.

L09/69 DELEGATIONS AND PRESENTATIONS

Mr. Vito Norejko

Mr. Norejko made a presentation on pornography downloading by library patrons.

Ms. MacDonald thanked Mr. Norejko for his presentation.

It was MOVED by Controller Barber and seconded by Councillor Branscombe that Mr. Norejko's presentation be referred to discussion of Item 7B, Internet Service Policy: Annual Review.

CARRIED

L09/69.1 Byron Branch Library – Sarah Andrews

Ms. Hubbard Krimmer introduced Ms. Andrews, Customer Services & Branch Operations Coordinator (Information Technology) who is the supervisor of Byron, Glanworth and Lambeth Branches as well as coordinator for the Services Excellence Model Technology Delivery Stream. She provided information to Board members on services offered at branch locations.

The December 17th Board meeting will be held at the Byron Branch Library.

It was MOVED by Controller Barber and seconded by Councillor Branscombe that the verbal report from Ms. Andrews be received.

CARRIED

At 5:55 p.m., Councillor Winninger entered the meeting and assumed the Chair.

L09/70 REPORTS FROM COMMITTEES, MEMBERS, AND STAFF REQUIRING BOARD ACTION

Request to Withdraw **Porn.o.loggy** by Ayn Carrillo-Gailey

Ms. Hubbard Krimmer reported that the book **Porn.o.loggy** by Ayn Carrillo-Gailey falls within the parameters of the existing LPL Collections Policy and due process had been followed in the re-consideration request.

A review of the Collections Policy is scheduled to be discussed in February, 2010 as part of a regular review process.

It was MOVED by Controller Barber and seconded by Councillor Branscombe that given the inclusion of the book, *Porn.o.logy* by Ayn Carrillo-Gailey is consistent with the LPL Collections Policy and the due process was followed, no further action be taken on this matter.

CARRIED UNANIMOUSLY

Written confirmation of the Library Board's decision will be sent to Mr. Norejko.

L09/70.1 Service Policy: Annual Review

The Library Board is undertaking its annual review of the LPL *Internet Service Policy*. The purpose of this report is to provide information to assist in that process and specifically to:

- Report on the implementation of the *Internet Service Action Plan* developed following adoption of the *Internet Service Policy* in November 2008;
- Provide a monitoring and review of the application of the *Internet Service Policy*;
- Identify supporting policies that address behavioural issues related to the public's use of Internet services; and
- Recommend any changes to the *Internet Service Policy*.

Board members discussed the imperfections of internet filtering, the fact that filtering by imagery is very challenging and hate sites as a filtering category.

Additional clarification regarding personal information per privacy legislation (MFIPPA) will be provided in item 1, paragraph 4, Internet Service Policy.

It was MOVED by Councillor Branscombe and seconded by Ms. Leckie that the London Public Library (LPL) Internet Service Policy, per Library Board motion L08/57 and as provided in Appendix 7 of this report, remain in effect as amended and that no changes be made at this time. It is also recommended that:

- Administration continue to monitor the progress of:
 - Ontario Provincial Parliament, Bill 202, ***Education Statute Law Amendment Act (Electronic Sexual Material)***, 2009; and

- House of Commons of Canada, Bill C-58, ***An Act respecting the mandatory reporting of Internet child pornography by persons who provide an Internet Service*** and Bill C-209, ***An act to prevent the use of the Internet to distribute pornographic material involving children***;
- Administration update the Library Board on matters related to the policy, as required, and
- The Library Board conducts its annual review of the policy in November 2010 per the current policy.

CARRIED

L09/70.2 Internet Filtering Software: Update

Information was provided to Board members on LPL's Internet content filtering software.

It was MOVED by Councillor Branscombe and seconded by Ms. MacDonald that the update on Internet Filtering Software be received.

CARRIED

L09/70.3 askON Virtual Reference Service Update

Ms. Wilkinson provided a service update to Library Board members on the askON Virtual Library Service. The service went live on January 7, 2008. and has grown considerably in terms of participating libraries and traffic since that time.

It was MOVED by Ms. Leckie and seconded by Ms. Tilley that the update on askON Virtual Reference Service be received.

CARRIED

L09/70.4 2010 LPL Operating Budget

City staff recommended that supplementary information be added to the Library's budget submission regarding the Employment Resource Centres.

It was MOVED by Mr. Colwell and seconded by Mr. Morgan that the report, 2010 LPL Operating Budget, be received.

CARRIED

L09/70.5 Ontario Library Association Conference Attendance – February 24-27, 2010

It was MOVED by Controller Barber and seconded by Councillor Branscombe that the report on the Ontario Library Association Conference Attendance (February 24-27, 2010) be received.

CARRIED

L09/70.6 Confidentiality of Personal Information Policy: Assumptions and Guiding Principles

This Confidentiality of Personal Information Policy must comply with the *Municipal Freedom of Information and Privacy Act*, RSO 1990, Chapter M.56, which protects the privacy of individuals with respect to personal information about themselves held by institutions and to provide individuals with a right of access to that information.

Following approval of the Confidentiality of Personal Information: Assumptions and Guiding Principles, staff will bring a recommended draft policy to the Board for approval at its January 2010 meeting.

It was MOVED by Councillor Branscombe and seconded by Mr. Colwell that the London Public Library (LPL) Confidentiality of Personal Information Assumptions and Guiding Principles be approved.

CARRIED

L09/70.7 Wolf Performance Hall

Ms. Hubbard Krimmer reported that the Wolf Family Foundation will be providing further financial support to the Wolf Performance Hall. The Wolf Performance Hall was an expansion of the original budgeted concept for an auditorium for the Central Library. Over \$1.5 million was raised to support the building of the Hall. The Wolf Family Foundation, the major donor, contributing \$500,000, received the naming rights to the Hall. The forthcoming work will be completed in March, 2010.

It was MOVED by Controller Barber and seconded by Ms. Leckie that the report, Wolf Performance Hall, be received.

CARRIED

L09/71 CONSENT ITEMS

It was MOVED by Councillor Branscombe and seconded by Mr. Colwell that the following consent item be received:

Events of Interest to Library Board Members
Letter from Andrew Lockie, CEO, United Way of London & Middlesex. (October 19, 2009)
Letter from M. Aileen Carroll, Minister of Culture. (October 20, 2009)
London's Community Engagement, ola.access, Fall 2009
Correspondence regarding Internet Service Policy
Draft Agenda – December 17, 2009
Letter from John Teskey, President, Canadian Library Association (November 24, 2009).

CARRIED

L09/72 INQUIRIES AND OTHER BUSINESS

Ms. Hubbard Krimmer highlighted the following items for the Board: LPL Community Report, Donor Report, Imagine Campaign pamphlet, Book for Every Child Campaign and pictures of the new Northeast Branch under construction.

At 7:25 p.m., the Board entered in-camera session and at 7:33 p.m. the meeting resumed.

L09/73 REPORT ON MATTERS FROM THE EXECUTIVE SESSION

Councillor Winninger reported progress on property matters which will remain confidential.

ON MOTION, the meeting adjourned at 7:40 p.m.

Chair

Secretary